



# PROGRAMS IN

# profile

## Free Field Day!

Joining with the City of Kirkland, the City of Redmond ARES team will hold a Field Day Event June 25 – 26, 11 am – 11 pm at Juel Park on 116th Street east of Avondale Road. The demonstration is free and open to the public. Using only emergency generators and performing their skills amidst what may be inclement weather and adverse conditions, amateur radio operators will test their emergency preparedness as communicators. At last year's event, Redmond's ARES team made contact with Ham radio operators from around the world, including China, Russia, Germany, England, Alaska and even an astronaut from the International Space Station.

## W7CEG Calling KB7UGD!

For those of us unfamiliar with amateur "radio speak," the string of call letters used to connect licensed radio operators may seem unusual. But to those radio operators who volunteer to help in emergencies these letters are critical. Should disaster strike, the call letters would establish immediate communication links between radio operators, operators outside of Redmond and the City's Emergency Management, Fire, Police and Public Works departments. ARES (Amateur Radio Emergency Service) is a volunteer group of licensed amateur radio operators who have partnered with the City of Redmond to provide back-up communications in the event of a disaster. ARES is an integral part of any deployment of the City's Mobile Command Post.

Since 9/11, homeland security has been on the minds of many Americans. ARES

has close ties with the Department of Homeland Security and will be there with back-up communications support should terrorists strike again. But, responding to terrorists attacks is not the only thing ARES does. Redmond Police Department PIO Charlie Gorman explains. "Anytime there is a need for communications when normal lines of communications are disrupted, ARES swings into action, providing communications for groups such as American Red Cross, Salvation Army and local and state governments. Locally ARES also provides 4<sup>th</sup> of July and Derby Days support to Redmond's Police and Fire Departments. We are fortunate here to have amateur radio operators who "step up to the plate" to use their equipment and technological savvy as communicators."

ARES participant John Wellman says that Redmond "Ham" radio operators have been active for ten years but have not yet been called up for a major disaster. He says that while the group does have a lot of fun, they need more members in order to be truly effective in the event of an emergency. "This is a great opportunity for radio operators to help our community, neighbors, friends and families in a time of crisis," says Wellman, "We really need more operators." Residents with Amateur Radio Operating experience or those interested in learning the skill are encouraged to contact the City of Redmond's ARES program at <http://Redmond-ARES.org>



## Front Line at the RPD

**W**hen you call the non-emergency lines of the Redmond Police Department during regular business hours or come into the police station, do you know who you speak with first? A **Police Support Services Specialist** is the front line of contact for the police department, however they also have a wide range of other responsibilities.

The Records Division is staffed by six full-time Specialists, the Support Services Supervisor, and one part-time supplemental employee. Collectively, the Records Division has over 101 years of experience. In addition to staffing the front counter and telephones, Police Support Services Specialists process all of the paperwork generated by commissioned personnel, including forwarding records to the courts and other agencies. Such documents as case reports, citations, fingerprint cards, criminal history data, alarm registrations and subpoenas are sent to the appropriate Records personnel for processing. This division functions as the records hub of the police department, constantly filtering, monitoring, and ensuring accuracy and completeness of these records.

Support Services Specialists also process court orders and warrants for Redmond and the Duvall-Carnation Police Departments. Specialists provide continuous training to new and existing police officers on data entry standards, department policy and other critical procedures. The Records Division believes in a strong partnership with the officers to ensure quality customer service. Additionally, the division handles public disclosure requests. This is a high liability area for the department, especially because of ever-

changing case law, pending legislative reform, and the laws governing agency's responses. Concealed pistol licenses, Firearms Dealers licenses and Alien Firearms Licenses are also processed in Records.

But Support Services Specialists' expertise is not limited to their division. Employees also function as backup



Evidence Technicians and Marijuana Leaf Identification Technicians, assist in the Administrative Systems office, and support the Chief's office. They are trained in basic first aid, CPR, automated external defibrillator (AED) use, workplace violence prevention, emergency drills, and represent the Public Safety Building on the City's Safety Committee. They often volunteer their own time for many social and community causes and even this doesn't cover it all!

So, next time you call or visit, be assured that you are speaking to experienced, trained, and caring personnel who do their best to assist the citizens of Redmond. The Division is open Monday–Friday 7 am to 5 pm. For more information, please call the Records Division at 425-556-2500 or visit [www.redmond.gov](http://www.redmond.gov). We look forward to serving you!



connecting  
**REDMOND**

## Connecting Redmond

**O**n May 12, residents joined Mayor Ives, their neighbors and other City officials at the Redmond Performance Center, Redmond High School, for an evening celebrating community contributions to the City's Transportation Master Plan.

In keeping with prior transportation events, the celebration was both fun and informative. Keynote speaker Joseph P. Riley, Jr., Mayor of Charleston, South Carolina, delighted everyone with a charming, humorous presentation detailing his work in urban design over the past thirty years. It was easy to see why *Newsweek* magazine named Mayor Riley "one of the 25 most dynamic mayors in America." The story of his uncompromising vision to make Charleston an appealing place to live and his clear caring for his residents was quite inspirational to attendees.

Over the last year and a half, the City has asked residents how they want to travel around and through Redmond. Six community meetings have been held, as well as numerous smaller discussions with various resident and business groups. Incorporating residents' input, the Redmond Transportation Master Plan is now in its final review with the City Council. "This collaboration has been an amazing effort that gives Redmond a transportation vision for the future," commented Mayor Ives. A citizen's summary of the Transportation Master Plan will be available in the fall issue of *Focus*.